Are you old enough to remember when you had to get up to change the TV channel? How about the days when there were only a handful of channels and you had to adjust the antenna to get a clearer picture?

Time and technology have changed what we watch and how we watch. Today, there are 55-inch flat screens you can mount to a wall, remotes that lower the volume with voice commands and online streaming-platforms with programming you can view on demand. Technological advancements aren’t just affecting the consumer. They carry over to companies, including Arvig, that provide television and other services. As new technology is adopted and trends emerge, companies have to adapt to survive. In the case of TV, media conglomerates continue to demand higher fees to broadcast their channels. At the same time, customers want faster and better ways to access content.

**Why the change?**
All of this leaves a big question: How can service providers, like Arvig, juggle these increases and still provide quality content and a good value? One way is to continually improve how we deliver the service, and that’s a big reason why we’ve recently introduced our new television platform—Arvig WiFi TV.

WiFi TV combines traditional TV programming with the convenience and enhanced features found on streaming platforms that are in high demand.

If you’re ready to make the switch, call 888.992.7844, learn more at arvig.com/WiFiTV, or complete the form on the back to request more information by mail. 🌶

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**What is it?**
Arvig WiFi TV is an online, app-based service. You need an Arvig internet connection for it to work, but not necessarily a smart TV. A TV without its own pre-loaded apps still can access apps on external devices such as an Amazon Fire TV Stick, as long as the TV has an HDMI port the device can plug into.

Programming is accessed through the Arvig app. The channels you have with traditional service are still there, but in a simpler, easier to read format, without the need for a bulky set-top box and wires.

WiFi TV also includes great new features like Replay TV, where you can go back and view up to the past 72 hours of programming across most channels. You also won’t pay extra for HD—that’s included—and there’s no need for a DVR device—recordings are accessed from online storage.

Changing the way you watch television isn’t always easy, but we’re working to make the transition as simple as possible. We’ve heard from many customers who are pleased with the convenience and ease-of-use of this new format.
WIFI TV INFO PACKET

To have more information mailed to your home, complete this form.

Name on Arvig Account: ________________________________________________________

Phone #: ___________________ Email: ____________________________________________

Mailing Address: _______________________________________________________________

City/State: ____________________________________________ Zip: ____________________

Return this form with your payment, or drop it off at your local service center.

Visit arvig.com/locations for a full list of our contact information and hours.

888.992.ARVIG | arvig.com

Please allow 2 to 4 weeks to receive packet due to mailing destination, and other factors beyond our control.

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Arvig How-To Videos

Looking for help with one of your Arvig services, like WiFi TV? Wondering how to choose the right surge protector? What exactly is a sun outage? To find videos answering frequent questions and giving solutions to common problems, visit arvig.net to view our customer support pages for how-to videos and guides. You may also visit youtube.com/arvighq for our complete library.

You can also catch up on our video blogs, a.k.a. vlogs, on YouTube. Get tips for protecting your mobile tech, reasons to use a wired network, ways to optimize your home Wi-Fi network and more.

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2019 DIRECTORIES ARE COMING

Phone directories will be delivered to both residents and businesses in the following areas:

- **May**: Ada, Melrose/Sauk Centre and Pelican Rapids areas
- **June**: Detroit Lakes, Park Rapids, Perham and Walker areas
- **July**: Clarissa, Osakis and Parkers Prairie areas
- **August**: Bena and Bigfork areas

As always, we do our best to ensure accurate information is published. If you find an error in your free listing, please send an email with the correct information to answers@arvig.com or call us at 888.992.7844.

To advertise in next year’s directory, call 866.531.2583.

Recycle old directories by dropping them off at a local Arvig store or recycling center.

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Be safe!

CALL BEFORE YOU DIG

**Gopher State One Call** is proud to help serve and protect homeowners across Minnesota. They are here to help you submit information about any home excavation projects you are planning, such as planting a tree, building a fence, or any other circumstances that include digging in your yard. When you call, any facilities in your dig area will be marked or cleared within two business days, allowing you to safely begin digging.

Services from Gopher State One Call are **FREE to everyone**.

Dial 811 from your Arvig landline, call toll free at 800.252.1166 or go to GopherStateOneCall.org.

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If you have comments or suggestions regarding this newsletter, please send them to marketing@arvig.com. Thank you.